

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARK AND KATHLEEN GRANT)	
)	
COMPLAINANTS)	
)	
VS.)	CASE NO. 2005-00548
)	
VERIZON WIRELESS MESSAGING)	
SERVICES, LLC)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Verizon Wireless Messaging Services, LLC ("Verizon") is hereby notified that it has been named as defendant in a formal complaint filed on December 21, 2005, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Verizon is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 4th day of January, 2006.

By the Commission

ATTEST:


Executive Director

95 150

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

DEC 21 2005

PUBLIC SERVICE
COMMISSION

MARK AND KATHLEEN GRANT)
(Your Full Name))
COMPLAINANT)
VS.)
VERIZON WIRELESS)
(Name of Utility))
DEFENDANT)

Case No. 2005-00548

COMPLAINT

The complaint of MARK AND KATHLEEN GRANT respectfully shows:
(Your Full Name)

- (a) MARK AND KATHLEEN GRANT
(Your Full Name)
2008 STEPPING STONE LANE, HENDERSON, KY
(Your Address)
- (b) VERIZON WIRELESS
(Name of Utility)

(Address of Utility)

- (c) That: THE UTILITY INTENTIONALLY
(Describe here, attaching additional sheets if necessary,

CONTINUED SERVICE WITHOUT PERMISSION
the specific act, fully and clearly, or facts that are the reason

AND SERVICE BILLINGS AFTER THE
and basis for the complaint)

COMPLAINANT HAD REQUESTED IN

WRITING WITH REGISTERED MAIL

Continued on Next Page

Formal Complaint

MARLE AND KATHLEEN GRANT vs. VERIZON WIRELESS

Page 2 of 2

THAT THE SERVICE BE DISCONTINUED DUE TO
FAULTY EQUIPMENT AND UNTIMELY REPLACEMENT
OF THAT FAULTY EQUIPMENT THAT WAS
COVERED BY WARRANTY. ADDITIONALLY,
OUT OF SERVICE RECEPTION IS COMMON IN
DOWNTOWN HENDERSON, KY.

Wherefore, complainant asks THAT CREDIT FOR
(Specifically state the relief desired.)

USAGE AFTER THE REQUEST BE GIVEN AND
THAT PENALTY CHARGES TO END THE CONTRACT
BE WAIVED.

Dated at HENDERSON, Kentucky, this 19 day
(Your City)

of DECEMBER, ²⁰⁰⁵ 19.
(Month)



(Your Signature)

(Name and address of attorney, if any)